

IF THE PRINT IN THIS NEWSLETTER IS HARD FOR YOU TO READ - OR IF YOU HAVE MISSED PAST ISSUES -- THEN YOU CAN NOW READ SELECTED EDITIONS ONLINE AT:

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Welcome to All of the New Residents...

Yes, welcome! There have been so many new tenants here lately. Let us introduce ourselves; we're YOUR Tenants Union. We protect YOUR Constitutional, disability and other legal rights while you're living in Olathe Public Housing. We're YOUR watchdog. We report on and expose all kinds of problems that residents face that the City of Olathe and that the Olathe Housing Authority and its staff constantly and purposely ignore.

Life at Parkview - When you first move in to Parkview Manor everything appears great to you, but as time slowly goes on, your opinion slowly starts changing. You slowly realize that maintenance & housing won't fix certain problems. You see the elevators occasionally are out of commission. You hear all the noise that the pool players make. You see the dirty laundry room, and has someone really stolen some of my laundry? If you're on the fourth floor, you experience roof leaks, housing takes James' word that they aren't roof leaks at all - that it's only condensation. You start hearing and seeing for yourself how housing comes against you, by changing their rules to suit themselves whenever & wherever it suits them. You get stuck in the elevator. You develop breathing issues that you've never had before. You see that no proper legal notice has to given to enter your apartment, which results in illegal entry. You wonder what's being sprayed on the lawn outside your windows; could it be an agent orange formula? It gets back to you that others that you've trusted have spread all sorts of gossip about you.







Crystalline silica work area. Avoid breathing dust, may cause delayed lung disease (silicosis).



Wear respiratory protection in this area.

Our Dangerous Ceiling Tile Disaster...

This last summer and early fall, the city replaced all of the asbestos ceiling tiles and the brackets that hold them up within Parkview Manor that was funded by a federal grant. Parkview Manor did NOT need any of its new ceiling tile grids/brackets replaced at all, we only needed all of the ceiling tiles replaced - not the grids/brackets! Ceiling tiles replacement was minimal on the 1st, 2nd and 3rd floors, but was totally devastating on the 4th floor because every living space in every room needed them. The work was long and tedious especially for the tenants! We tenants were told that these installers were expert installers, though they wouldn't tell us who actually was doing the job. The Tenant Union went to great lengths to find out who was doing the work. The federal grant paid for a professional and legal company to do the job, but though our great in-depth investigation (with special thanks to our great federal and legal partners), we found out that the job was done by Drywall J&G LLC, a so-called fly-by-night company that does not employ regular permanent OSHA trained expert employees, but temporary employment day-by-day temporaries. Our sources couldn't even find any legal licensing for this fly-by-night company. They did not have a web-site, a company address or anything. Investigators did find out that J&G LLC is supposedly run by Alcides J. Reyes & Jorge Oliva, but their legal addresses were unknown. Our investigators did find a criminal mug shot of one of them. The Better Business Bureau has never heard of J&G LLC at all. We checked other local and state offices and they also couldn't find anything about J&G.

Here's a twist to the in-depth investigation that somehow suggests federal fraud, according to all of the official materials purchase orders made for J&G was that Clark Drywall of Grandview, Mo. bought all of the materials used in Parkview's ceiling tile & grid construction. Clark Drywall is owned by Faron D. Clark, 14015 Winchester Ct., Grandview, Mo. - the same exact address for Clark Drywall, which is a single family home. So Clark Drywall is a fly-by-night company that's run out of his own home, not from a legal business office or







Made in United States of America by Fabricado en Estados Unidos pair Fabriços aux Etis - Unis pai Amistrony World Ind. Inc. Lancaster. PA 17604

ASSIAL ACOUSTICAL MATERIAL

Contents Not Over 64 Sq. Ft. (Form B) issue No. AG - 5669



R4177 - Type F

SURFACE BURNING CHARACTERISTICS

FLAME SPREAD25 SMOKE DEVELOPED50

DESIGN NUMBER D216 SEE U.L. FIRE RESISTANCE DIRECTORY

AND U.L. DIRECTORY OF PRODUCTS CERTIFIED FOR CANADA.

ACOUSTICAL PROPERTIES in accordance with ASTM C423. NRC 0.55 CAC min. 35 in accordance with ASTM E1414.



DANGER!

Hazard Statements: Causes skin irritation. Causes eye irritation Hazard Statements: Causes skin irridation. Causes eye irrilation. May cause damage to lungs through prolonged or repeated exposure. May cause respiratory irrilation. Panels do not release respirable dust in their installed state and <u>60 not</u> present any known health hazards when installed and properly maintained. <u>A WARNING</u>. This product can expose you to crystalline silica, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

www.rbowermigs.ca.gov.

Precautionary Measures: During the installation, be certain that the work site is well ventilated and avoid breathing dust. Avoid contact with skin or eyes. Wear inor-sieve, loose fitting clothes, gloves, and eye protection. Cut and trim with kinfle, razor, or hand saw. Do not cut with power equipment unless either a dust collector is used on the equipment or local exhaust is adequate and a NIOSH approved respirator is worn to prevent overexposure to airborne crystalline sitica. For additional information, refer to the Safety Data Sheet at www.armstrongcellings.com.

First Aid Measures: If eye or skin contact occurs, flush with plenty of water for at least 15 minutes and remove contaminated clothing. After installing material, wash with warm water and mild soap. Wash work clothes separately from other clothing. Rinse

Armstrong World Industries, Inc. 2500 Columbia Ave, Lancaster

a warehouse – and according to Google, Clark Drywall is "Permanently Closed," gee, we wonder why? We even repeatedly seen Faron D. Clark right here on the job-site. Federal agencies are currently looking into the facts whether Faron D. Clark, Clark Drywall or if J&G LLC have had previous jobs with the City of Olathe that could possibly constitute federal fraud. The fact that all of the workers were trying to hide who they were working for – was the tip-off to investigate.

So what have we found out here? First we find out that there is no such licensed company as J&G LLC and doubt if either J&G LLC (a non-existent company) or Clark Drywall was even licensed to operate in Kansas at all. Were any of J&G LLC or Clark Drywall's employees legally state certified and licensed to rewire all of the electrical devices, such as all of the ceiling light fixtures and ceiling fans in every single apartment (especially on the 4th floor)? Were any of J&G LLC or Clark Drywall's employees legally state certified and licensed to work with reworking the building's fire sprinkler heads in the hall and in every unit? This puts the issue of possible federal fraud even greater.

The Federal Government awarded the City of Olathe a grant to hire legal, fully licensed and qualified experts to carry out the massive and very complicated project's execution. We'll return to this aspect of the issue again later on.

	PICKED DATE	SHIP VIA	ORDER TAKEN	
	09/20/19	Our Truck	Donigan, C	
COPY *	PROMISED DATE	ORDERED BY	SALES REP	
	09/20/19	FARON	Donigan, C	
529	14015	WINCHESTER OVIEW, MO 64		
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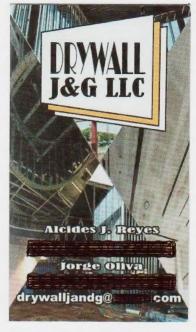


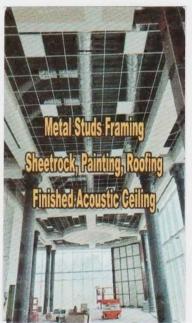
The Work itself...

What a mess! These unexperienced, unlicensed, unqualified temporary day-by-day hired employees, most who couldn't speak a lick of English sloppily and half-assed did all the work. They were inaccurate in doing every aspect of the disaster, especially on the 4th floor. They were wondering what to do, especially when they reached the 4th floor. Enclosed photos are the proper and safe OSHA ways that these workers were supposed to follow in the process of removing asbestos ceiling tiles & then replacing them with dangerous new Crystalline Silica – and none of these federal OSHA procedures were followed at all, not only that but since they did not follow these they put their own health in danger – not to even to begin to mention <u>putting all of Parkview's residents' health in danger!</u> Different members of the tenants' union continued to photo & video all of the health disaster day after day throughout the process. We didn't even know the true horrible possible health dangers about breathing-in all of the Crystalline Silica dust until later.

All of the damage throughout the entire building is quite evident. The entire project was an overly drawn-out, dirty, filthy fiasco from beginning to end. These unqualified buffoons left the whole building in a shambles. Most of all of the units' electrical fixtures, Such as all of our ceiling fans, ceiling light fixtures are either loose, drooping, were left broken, the hallway fire detectors, etc. which are just plain dangerous, who knows if these unlicensed temps even knew how to rewire the electrical properly.

Personal property damage due to all of these unqualified idiots was extensively high & incredible! We had our own heavy metal bed broken, with dust covering absolutely everything. Other personal property damage reports were broken glass & glass fixtures, broken cabinets, cracked pipes & mirrors, damaged window screens, ripped or damaged rugs, broken lamps, small personal knick-knacks either cracked or broken, not to mention all of the incredible amount of asbestos & crystalline silica dust & dirt left upon simply everything, especially on the 4th floor, due to the workers not following any OSHA regulations, never mind them not using any plastic sheeting or tarps to cover over residents' furniture or rugs. Talking about clean-up – there wasn't any, they claimed to have vacuumed up after they finished but they didn't – We, the residents had to clean-up all of the messes ourselves unaware of the danger of doing so.















The Health Dangers of all of the Asbestos Tile Removal & of all of the Crystalline Silica Dust...

Shortly after the so-called project completion, & since all of the ceiling tiles on the 4th floor residents' apartments had every single area in every single room replaced, including the closets & since the workers did not properly cover over furniture with tarps or anything. They definitely did NOT properly remove all of the deadly asbestos & crystalline silica dust from our units either way, taking the old tiles down or by putting the new tiles up. The dangerous dirt & dust fibers from all of the old asbestos ceiling tiles, plus all of the new crystalline silica fallout were on absolutely everything! On all of our furniture but mainly on our rugs — Residents, especially on the 4th floor have now developed all sorts of breathing problems or have been sick, or have developed an aggravating hacking cough since they have finished the installation & all of our medical records can prove it! — And we hold the City of Olathe and the Housing Authority totally legally responsible for not hiring a qualified or legal company to do the job, & for not overseeing the job to insure that the residents' health & well-being were being upheld! There was absolutely No safety provisions, procedures or precautions made, given or offered for the residents' safety in any way, shape or form! — This is truly criminal! The workers weren't allowed the privilege of having OSHA oversee the job, which they should have been. OSHA should have of been right here all throughout the long disastrous process.

4th floor residents were the last to have their units' ceiling tiles replaced between Sept. 23rd & Oct. 4th. Ours was done & left a total mess & shambled on Monday, Sept. 30th. Residents were pissed off when Parkview's maintenance <u>did not</u> wish to inspect the jobs until the week of October 21st-28th some <u>3 weeks after</u> all of our units were ravaged & damaged! – and after we, ourselves had cleaned up our units to the best of our ability. Housing along with an official OSHA representative should have inspected our units' right after the work was done before we were allowed to return into our apartments!

The following are the truths and the facts of all the health risks of breathing-in crystalline silica & all of the precautions that should have been taken. We have the pictures of the ceiling tile boxes & the exact box labels & warnings from these boxes used here at Parkview along with their purchase orders.





UNAUTHORIZED PERSONS KEEP OUT





Crystalline silica work area.

Avoid breathing dust, may cause delayed lung disease (silicosis).

Wear respiratory protection in this area.













AWARNING





Silica Dust Hazard

Wear full face respirator. Invisible hazard may cause severe respiratory illness.



8

SILICOSIS IS AN OFTEN FATAL LUNG DISEASE CAUSED BY BREATHING DUST CONTAINING CRYSTALLINE SLIICA PARTICLES, A BASIC COMPONENT OF SAND AND GRANITE. THERE IS NO CURE.

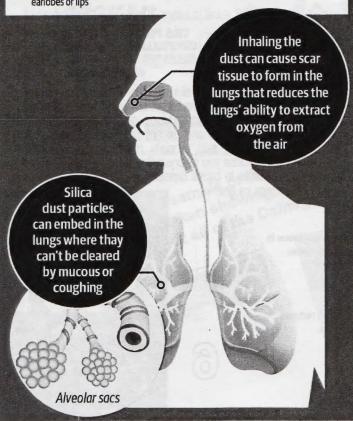
SYMPTOMS

CONTINUED EXPOSURE:

- Shortness of breath
- Fever
- Bluish skin at the earlobes or lips

EXTENDED EXPOSURE

- Fatigue
- Extreme shortness of breath
- Loss of appetite
- Chest pain
- Respiratory failure



Reward \$1,000 each

To those who can supply an Qualifying

AUDIO RECORDING

That depicts certain City of Olathe employee(s) who Negatively Comment about Public Housing Tenents.

Reward \$3,000 each

To those who can supply an Qualifying

Video Recording

With Audio that Clearly depicts certain City of Olathe employee(s) who Negatively Comment about Public Housing Tenants. Crystalline silica is found in granite, artificial/ engineered stone, and other stone products.

Inhaling Silica Dust Can Cause Deadly Lung Disease

When workers cut, grind, drill, or polish these materials, very small particles of crystalline silica dust get in the air.

Breathing in these very small (respirable) crystalline silica particles can cause irreversible scarring in the lungs, trouble breathing, permanent disability, and death.

Crystalline silica dust can also cause lung cancer, kidney damage, and autoimmune disease.



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Thomas Paine.



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Clathe Housing Tenants Union

What is Crystalline Silica (quartz or crystobalite) Silica Dust & what are all the Health Dangers to You...

From the World Health Organization, International Agency for Research on Cancer, OSHA, the CDC, NIOSH & other major health organizations...

Crystalline silica, according to the WHO's International Agency for Research on Cancer's Monographs -Crystalline silica is a human carcinogen which has been proven to cause (1) Cancer of the Lungs. (2) Cancer of the Stomach, (2a) Digestive, Gastro-intestinal or intestinal cancers, (2b) Cancer of the Esophagus, (2c) Cancer of the Kidney, Cancer of the Larynx.

What is crystalline silica? Crystalline silica is a common mineral found in the earth's crust. Materials like sand, stone, concrete, and mortar contain crystalline silica. It is also used to make products such as glass, pottery, ceramics, bricks, and artificial stone.

Respirable crystalline silica - very small particles at least 100 times smaller than ordinary sand you might find on beaches and playgrounds, About 2.3 million people in the U.S. are exposed to silica at work.

Those who inhale these very small crystalline silica particles are at increased risk of developing serious silica-related diseases, including:

- Silicosis, an incurable lung disease that can lead to disability and death;
- Chronic obstructive pulmonary disease (COPD): and
- Kidney disease.

WARNING/ Exposure to respirable crystalline silica dust can cause serious or fatal respiratory disease.







Why is Respirable Crystalline Silica so Dangerous? -





THIS PRODUCT CONTAINS BOUND CRYSTALLINE SILICA WHICH MAY BE **RELEASED UPON SAWING, SANDING** OR MACHINING.

Hazard Statements: Causes skin irritation. Causes eye irritation. May cause damage to lungs through prolonged or repeated exposure. May cause respiratory irritation. Panels do not release respirable dust in their installed state and do not present any known health hazards when installed and properly maintained. A WARNING: This product can expose you to crystalline silica, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

Quartz dust is respirable crystalline silica, which means it can be taken in by breathing.

Silica dust exposure is a serious threat. When silica dust enters the lungs it scratches the surface of tissue in the respiratory system, leading to scarring that blocks the absorption of oxygen. This causes irreversible damage to lungs that, in the end, can be fatal.

Inhaling crystalline silica dust can cause the lung disease Silicosis.

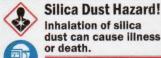
When inhaled, respirable silica dust enters the lungs & causes the formation of scar tissue, which reduces the lungs' ability to take in oxygen. Since silicosis affects lung function, it makes the person more susceptible to lung infections like tuberculosis.

Crystalline silica has been classified as a human lung carcinogen (a cancer causer).

Warning Signs -

Warning Signs must be posted to mark the boundaries of work areas contaminated with crystalline silica. These signs must warn about the hazards & specify all of the protective equipment required (for example, respirators) - Example shown below.







WARNING!

Crystalline Silica Work Area

Improper handling or exposure to the dust may cause silicosis (a serious lung disease) and death.

> RESPIRATOR REQUIRED



- uction dust can cause irreparable damage to lungs and airway
- over 500 deaths every year from * silica dust.



SILICA DUST HAZARD

EXPOSURE TO CRYSTALLINE SILICA DUST CAN CAUSE CANCER OR SILICOSIS

AVOID BREATHING DUST

www.acculorm.com * rearder# MDT017

SIGNED BY: DATE:

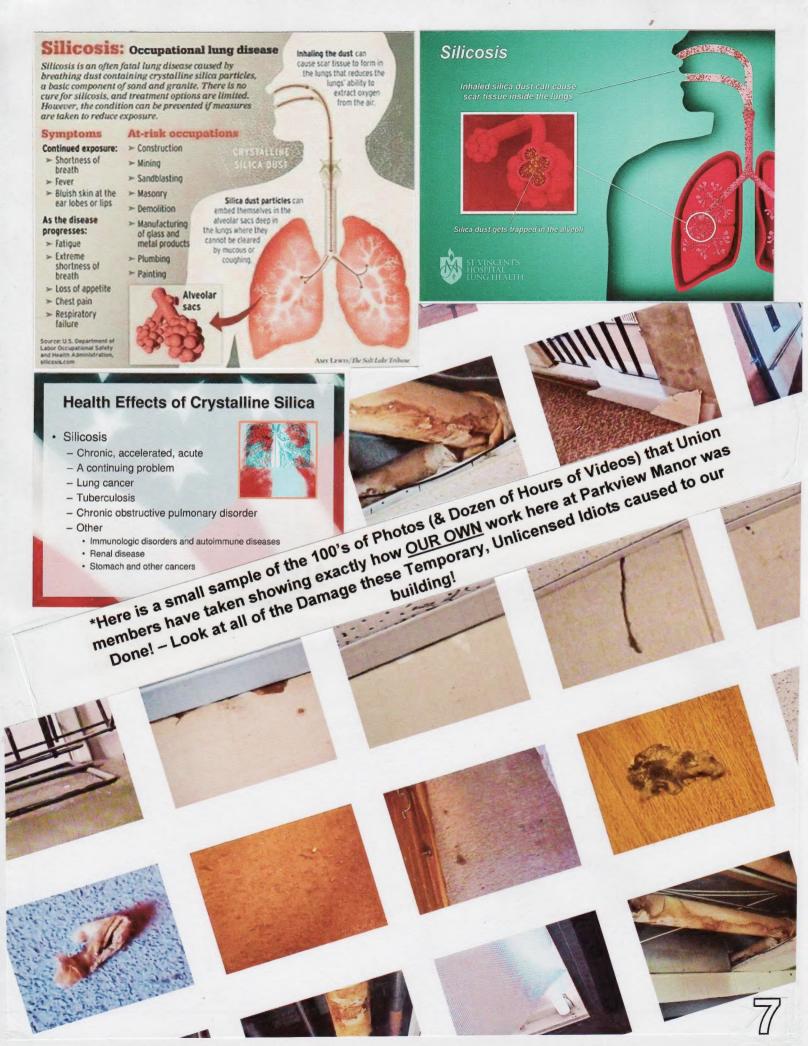


DO NOT REMOVE THIS TAG!

TO DO SO WITHOUT **AUTHORITY WILL MEAN** DISCIPLINARY ACTION!

IT	IS	HERE	FOR	A	PURPO	SE
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SEE OTHER SIDE



Health Effects of Crystalline Silica Exposure...

Description of Silicosis – When people inhale crystalline silica, the lung tissue reacts by developing fibrotic nodules & scarring around the trapped silica particles (Silicosis & Silicate Disease Committee 1988). This fibrotic condition of the lung is called silicosis. If the nodules grow too large, breathing becomes difficult & death may result. Silicosis victims are also at high risk of developing active tuberculosis (Myers et al. 1973; Sherson & Lander 1990; Bailey et al. 1974).

A person's lungs may react more severely to silica that has been freshly fractured (moved, sawed, hammered, fitted into position, or treated in a way that produces airborne dust) (Vallyathan et al. 1988). This factor may contribute to the development of acute & accelerated forms of silicosis.

Types of Silicosis -

People may develop any of 3 types of silicosis, depending on the airborne concentration of crystalline silica:

Chronic silicosis, which usually occurs after 10 or more years of exposure to crystalline silica at relatively low concentrations.

Accelerated silicosis, which results from exposure to high concentrations of crystalline silica & develops 5 to 10 years after the initial exposure.

Acute silicosis, which occurs where exposure concentrations are the highest & can cause symptoms to develop within a few weeks to 4 or 5 years after the initial exposure (Peters 1986; Ziskind at al. 1976).

Complications -

Initially, people with silicosis may have no symptoms. But as silicosis progresses, there may be difficulty in breathing & other chest symptoms such as cough. Infectious complications may cause fever, weight loss, & night sweats. Severe mycobacterial or fungal infections can complicate silicosis & may be fatal (Ziskind at al.1976; Owens et al. 1988, Bailey et al.1974). Fungal or mycobacterial infections are believed to result when the lung cells (macrophages) that fight these infections are overwhelmed with silica dust & are unable to kill mycobacteria & other organisms (Allison & Hart 1968; Ng & Chan 1991). About half of the mycobacterial infections are caused by Mycobacterium tuberculosis (TB), with the other half caused by M. kansasii & M. avium-intracellulare (Owens et al. 1988). Nocardia & Cryptococcus may also cause infections in silicosis victims (Ziskind et al.1976).

Medical evaluations of silicosis victims usually show the lungs to be filled with silica crystals & a protein material (Owens et al. 1988; Buecher & Ansari 1969). Pulmonary fibrosis (fibrous tissue in the lung) may develop in acute cases of silicosis, depending on the time between exposure & onset of symptoms.

Furthermore, evidence indicates that crystalline silica is a potential carcinogen (NIOSH 1988, IARC 1987; DHHS 1991, & NIOSH is reviewing the data carcinogencity.

Dust Control -

The key to preventing silicosis is to keep the dust out of the air. Remove the dust with vacuums with approved high-efficiency particulate air (HEPA) filters, & use wet sweeping instead of dry sweeping of infected areas.

Protective Clothing -

Take the following steps to assure that dusty clothes do not contaminate cars, homes, worksites or any other area outside the dusty area: (1) Change into disposable work clothes at the workplace. (2) Shower & change into clean clothes before leaving the worksite.

Air Monitoring -

Air monitoring is needed to measure exposures to respirable crystalline silica. Collect & analyze air samples according to NIOSH Method Nos. 7500 & 7602 (NIOSH 1994).

Medical Monitoring -

Medical examinations should be available to all who may be exposed to respirable crystalline silica. However, examinations should always supplement effective dust monitoring & controls-never substitute for them. Such examinations should occur...at least every 3 years thereafter (NIOSH 1974). Examinations should include at least the following items: (1) A medical history to collect data on crystalline silica exposure & signs & symptoms of respiratory disease; (2) A chest X-ray classified according to the 1980 International Labour Office (ILO) International Classification of Radiographs of Pneumoconioses (ILO 1981); (3) Pulmonary function testing (spirometry); (4) An annual evaluation for tuberculosis (TB) (ATS/CDC 1986).



RESPIRABLE CRYSTALLINE SILICA

MAY CAUSE CANCER CAUSES DAMAGE TO LUNGS

WEAR RESPIRATORY PROTECTION IN THIS AREA

AUTHORIZED PERSONNEL ONLY

SILICOSIS

COUGHING WHEEZING

SHARP PAIN
FEVERS

If left untreated, it results in difficulty breathing and even death.



SILICA DUST HAZARD

EXPOSURE TO CRYSTALLINE SILICA

DUST CAN CAUSE CANCER
OR SILICOSIS

AVOID BREATHING DUST





Surveillance Guidelines for State Health Departments: Silicosis -

Reporting Guidelines; State health departments should report persons with (1) physician's provisional or working diagnosis of silicosis, (2) A chest radiograph interpreted as consistent with silicosis, (3) Pathologic findings consistent with silicosis.

State health departments should collect appropriate clinical, epidemiologic, & workplace information on persons reported with silicosis.

Surveillance Case Definition – (1) History of exposure to airborne silica dust, (2) Chest radiograph or other imaging technique interpreted as consistent with silicosis, (3) Pathologic findings characteristic of silicosis.

Fast Facts - The Dangers of Crystalline Silica -

In the U.S., it is estimated that up to 2 million Americans have had exposure to crystalline silica dust & that 59,000 of these will develop silicosis sometime in the course of their lives.

In 1930, an epidemic of silicosis broke out due to the construction of the Hawk's Nest Tunnel near Gauley Bridge, West Virginia. The epidemic resulted in the death of at least 400 workers.

November 4th Tenant Meeting -

Parkview Office Re-Opened Fri. Nov. 8th.

In November, Housing Specialist, Meghan Reynolds, when asked <u>about the pool tables situation</u>, she claimed that she was "working on it...doing some research...possibly finding a location for the pool tables that's not right there in the center...beginning in the new year." The New Year's past already.

On the issue of decorating Parkview for Christmas & the holidays — Meghan told residents that a youth group from her own church would help decorate the whole building — Well this didn't happen now did it?! Hey Meghan, talk is cheap; it doesn't cost you anything to (flap your gums) promise anything, now does it, but it takes honor, honesty & integrity to actually do what you say. Meghan decorated her own offices & the front entryway, but nothing for the rest of us — only the areas that SHE was in the most. The tenants union would like to thank all of the residents that did actually decorate Parkview, such as Tammy & others — THANKSI

What is maintenance worker <u>James' answer to our roof leaks</u>? – Put drip pans under our leaks – & Meghan's opinion of this "Super-Great! – Really Smart!" (Our very own Fu Man James)

On housekeeping – Meghan said "We're working on that...I want it to be cleaned & I want to be cleaned all the time – Wouldn't that be great."

Meghan commenting on her own brochure – "I'm very proud of my little brochures. I think they turned out really cute.

On Parkview's continuing parking problems, especially on not enough parking spaces, Meghan waivered as much as the American flag being blown by a hurricane.

On getting new security cameras, Meghan commented "Let's see."

Meghan on getting rid of common area clutter – "One of these pianos is super-outta tune & is going to go away – Possibly the other piano...Maybe I'll get one of them in my house...because I want a piano in my house, ah, my daughter's trying to learn."

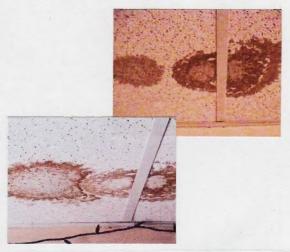
Meghan on Reducing Clutter – Replacing the front lobby's carpeting with laminate flooring "They'll make the place look a bit more modern, a little more homey, ah, & less dingy."

On the question of the lighting in the hallways being too dark – Meghan answered "We can work on that...Honestly, if we use high efficiency LED bulbs, our front costs would be a little bit higher, but it really wouldn't add a lot to our electrical costs...I'm all about places being as bright & well-lit as possible just because it's really just a safety thing."

On the issue of getting emergency battery back-up hall & stairwell lights, Meghan said "I'll look into it."

<u>Meghan's opinion on Parkview elevators</u> – "I don't use the elevators here, cause I'm terrified of getting stuck in one."

On the question of stove burner connectors – James' answer was "Ceramic tile, for it doesn't melt & burn up." But after all of our own long wait for one of these so-called magical ceramic tile burner connectors – Guess what happened? – It melted & burned up the same as all of the others they've put in – So much for knowledgeable expert maintenance people.



Housing's Answer to a 4 Year Old Roof Leak? – 2 for \$2 Cassarole Tins! -- Incredible!







James ranted on doing his work – "Now you all do realize the more work you're putting on me...That's taking away time from me handling your stuff." And after James stated this, Meghan stated "And guys, James has done so much more than anybody, myself included, understands so like, (let's have a) little miniature round of applause for James here, cause he has done so good..." Hey, not too many clapped, and some of them were a mocking gesture clapping.

Meghan, when cornered about something not being done. Meghan's reply was "Because I don't talk pacifically with all of these contractors – maintenance is kind of my go-between on all of that. I don't hear, until something's not done." Then Meghan, you're not doing your job then are you.

Meghan has a real difficulty in listening. She looks down on us, but she always runs her mouth, but she doesn't listen. When I asked her if she had heard anything about getting resident free tickets for Salvation Army's annual Thanksgiving dinner. I told Meghan exactly who to go to about the tickets; Salvation Army's Ladies Auxiliary, but Meghan wasn't really listening. She didn't really care – but she replied "I can look into that..." Well she didn't – I had to go over the Salvation Army myself & inquired about them. We got them to give them out in Parkview. But even after Meghan received the 26 tickets to be given out to the tenants, nobody was told that she had them – We had to tell others that she had the dinner tickets to give out.

Meghan's follow-up – "So, I just want you guys to know that, all of these things are things that I've noticed & I have acknowledged them – Because I'm very big on, let's change this, let's change this, Let's get this things going. Ah, but these are all things I've noticed...So, that's something that I really care about taking care of, and I'm, kind of a BULLDOZER – Ah, so it's gonna get done."

.....

*Remember, Neither the City, State, or Olathe Housing can create & put into place or impose on you (the tenant) any new rule(s) that Federal Law already opposes or forbids.





December 9th Tenants Meeting -

On the issue of buying Christmas Trees & Decorations – They said that they'd buy them after Christmas – We'll did you?

<u>James & all of his maintenance stories</u> (or tall tales, as we call them), they're simply incredible. If something happens that HE gets blamed for, he always has some excuse. Holiday weekend excuses are one of his favorites. But all of his excuses are really getting tired they ought to be buried.

James out-rightly blamed Twila for placing a <u>not-broken-down sofa</u> that was put <u>out by the dumpster</u>, and he was all ready to get Meghan to fine Twila for it. Meghan agreed that Twila would be fined for the offense. After a big whole spiel, it was exposed that it actually was Amando who had actually put that sofa out by the dumpster — Even though the guilty one was right there listening, he wasn't going to speak up that it actually was him that put it out there. Just another instance when Meghan would take James' word for anything. Meghan, here's a tip — take whatever James says to you with a grain of salt — Us residents already know better than to take his word for anything.

James said that "We did two walk-throughs afterwards" after the new ceiling tiles were put in, you guys did 2 walk-throughs – really, you did? We don't think so. James' hostile response when confronted by a resident about why they weren't doing them was "Because there's 66 units here... We're not spending 12 hours in there walking through with a microscope." – Hey James, if you can't be polite & sympathetic to the tenants when asked a simple question, then we suggest that you leave and find another job.

Classie response to a resident claiming that the resident attendants are NOT doing their jobs was – "I feel that if there's a problem (in Parkview Manor), I think you should call one of us (either her or Everett), and like I tell them, I don't move on a problem until I get a complaint. The only way I know that it's bothering you is that you call to tell me. If we don't know what's bothering you, we can't do a thing about it." (Classie also claimed that she can't smell alcohol.) "I don't stop with one person (in reporting residents' concerns), I call all the way up to the top of the line. — & you guys know that I've done it." — And then she laughed. — Sure, Classie sure, it was a pretty good try, especially in front of Meghan, but we, the residents know better — neither you, nor Everett ever solve any problems here — who are you kidding?! Classie, remember back when you tried to Lord-it over most of the residents here — we sure do. Classie & Everett like receiving special favors (considerations) while they laughingly "claim" to do everything — HA!

Meghan comments on why her December newsletter had not come out was "That's totally my fault, I feel like I'm drowning not just at work...It's been really an overwhelming month for me..." claiming all sorts of personal family problems for why she cannot do her job – but Meghan, if an resident was going to be – say, late in paying their rent, or whatever, because they had their own personal family problems, would you be so accepting of these reasons & be sympathetic to them? – We wonder. How many months haven't we had a newsletter now? So far 2 months, December & February.

On the issue of Ledge & deep cleaning – Meghan's response was "We're really, really over on our contract costs for the year. I'm hoping we can schedule it early in January." Excuses, excuses, always excuses. Well Meghan it's past January isn't it.









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January 6th Tenants Meeting -

Nice new office drop box, curtains, end tables, lamps – Who paid for them? – Did we need them? – Come on now!

Meghan's Parking stickers & the threats of personally walking around ticketing & towing — Meghan smugly said "My daughter's boyfriend lives in Olathe, so, on the weekends, if I'm dropping by; I might pop-up here & do a walk-through & write some tickets..." She said there's a 3-strikes & tow policy. Oh really??

Meghan mentioned wanting "non-fake plants (do you mean real?) & new artwork for the walls."

Meghan's choice for painting over our concrete walls — Meghan's color choice would either be "Sage Green or a Navy Blue. Something that brings a little bit of contrast & life... If it were like my place (well it's not your place) I would just do it all BLACK, because it would give it just a ton of contrast & it's really fun." — Black walls are fun? — Well Meghan, who asked YOU what colors you want? — As artists, you have absolutely no artistic taste at all. Just imagine just how much darker that this building would be like — if Meghan painted all our concrete walls BLACK! Nobody would be able to see anybody else walking anywhere in the hallways on any of the floors — This building's hallways are already dark enough now — and you want to make them appear even darker?

Security System & cameras - We'll see if we ever get them.

<u>HUD Inspections (Feb.-Aug.)</u> – James said "They (HUD) notify us & we have to have it scheduled within 21 days, otherwise we get docked so many points."

James' Joke - "What's white & sleeps Two? - A city truck." Funny James, is this what you guys do?

All city workers here ought to have city **photo ID's** and show them in plain sight at all time during their working hours. Maintenance workers ought to have brightly colored **uniforms** to be worn during working hours – to help identify themselves to residents.

More Cruel & Derogatory City Recordings Bought - Actions speak louder than words. And speaking of words, over the last 6 months our legal representatives have obtained & our sponsors have paid for & have obtained 7 more damaging audio recordings made by city employees along with our first 2 videos of city employees making cruel & derogatory comments about <u>us</u> public housing tenants. And we're sure that many more will be on the way, especially since officially verified audio recording earn \$1,000.00 each -- & now one of our sponsors are now willing to offer \$3,000.00 for each good video that shows any city mayor, councilperson or any other city or county employee making fun of Olathe public housing residents in a cruel or derogatory way. Olathe, you spin your little webs, but it's going to be you that get stuck in the web.

About the So-Called RAD Conversion of all Olathe Housing Properties – There has been NO official residents meeting(s) or residents voting occurring to legally allow Olathe Housing/City of Olathe to change their public housing properties to RAD or section 8. If the city claims that they did so, then let the city prove it to the housing union, by giving us verified copies of their official "proper legal notices" being sent by the USPS – but they can't, because no official notices were ever sent out to the residents, and neither was there any legal tenants meeting or any tenants vote on the issue at all!

If the city & housing claims that we are already officially under federal RAD/Section 8 housing — Then you now have to follow each & every single federal rule & regulation - & we (the Tenants Union) will make you follow each & every one of them too. We'll have housing & the city constantly drowning in federal red tape that YOU (the city) will then properly fund all of Olathe Housing's properties properly! The tenants will have housing & the city legally tied-up in federal courts for years upon years! The feds will drown you in so much federal red tape then we'll see just how much that you'll get in federal block grants or federal reimbursements without having to really fight for them. Even HUD OIG (HUD's Office of Investigations) is being watched, if they fail to properly investigate tenant union claims to our satisfaction, then they too will be investigated by the federal courts.

<u>Blocking the Office Window</u> - Hey Meghan why are you always trying to block (or partially block) the office door's window from tenants looking in?

Pool Players & Public Drinking – When Meghan was asked about her stand on the pool players drinking publically in common area, she claimed that "she'd look it up" in the HUD books. Well, if she doesn't already know that drinking alcohol in any public (or common) area on public housing property is prohibited – Then the Tenants Union wonders & asks if Meghan knows any HUD federal laws or regulations AT ALL!! – Then why is Meghan in charge over here then?? Your Tenants Union has all of the official HUD rule books, updates & publications on PDF files – We have all of the Americans with Disabilities Act & DOJ (Dept. of Justice) rules, etc. on PDFs as well – DOES THE CITY OR HOUSING???

<u>Ltttle Items</u> – The Roof light in back of the building is out again (at press time). This roof light has been going off & on for years now. There's a wiring short, when is it going to get fixed????? – It's a major fire hazard.







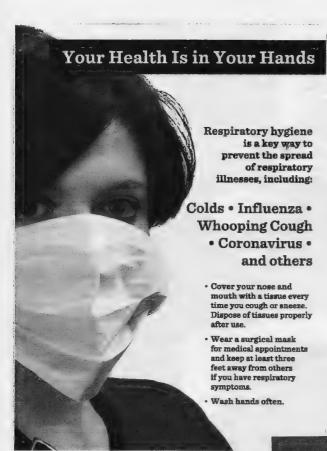


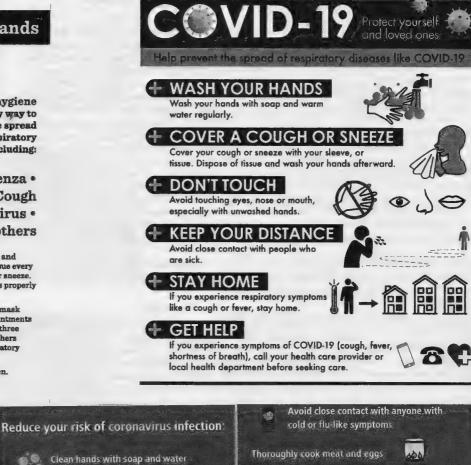


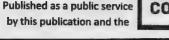




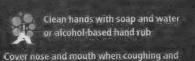
14











sneezing with tissue or flexed elbow



No unprotected contact with live wild or farm animals

Blathe Housing Tenants Union





Meghan - Parkview's New Housing Specialist

Hey Meghan remember when a resident asked about when the batteries in our smoke alarms were going to be changed & James so smugly told us that they didn't need to because the last time they replaced them with special 10-year lithium batteries? -- Remember that Meghan, you were right there at the time that he said it? - Hey Meghan, guess what? Kenny just replaced our smoke alarm battery & what kind was it? A cheap regular bargain basement Ray-O-Vac battery. This led us to go check other units smoke alarm batteries. Hey guess what? Not a single one of them was any other than a cheap battery! - Now Meghan tell us again how you trust James' word for anything! & this is exactly why this Tenants Union newsletter exists for - to tell you the truth & the facts. Housing has their own propaganda newsletter & propaganda monthly tenants meetings, but the tenants have the TRUTH! Freedom of the Press! The freedom to Speak & to be heard! Meghan, your office & the front entry way are not your own personal Barbie Dream House - You're 25 years old, almost 26 now - Grow up Meghan! Oh, by the way, just so you'll know, residents that have breathing difficulties do not appreciate your plug-in air fresheners in OUR entryway. What about helping us with brighter hallway bulbs, etc., etc. Sorry Meghan but you need some smarts & some compassion for you fellow man! If you can't do anything for us, then what are you doing here?? - Oh, we know, your cashing in on us working here to support your own family - But doesn't that make you a Judas? We're sorry, but us long-time residents are just totally fed up to here with all of the total bull-%#@*& that the city & housing's always trying to make us swallow - while nothing is ever done but continually keeps on going downhill.

We've already received recordings, naughty, naughty, of you housing using tenants' private personal information illegally & all without their written permission to do so – Shame, Shame! – and you've done it so stupidly that we easily back-tracked it right back to you.

<u>Legal Notice</u> – If you have lived in any public housing unit operated by the Olathe Housing Authority for at least 3 full years (moving in prior to March 1, 2017) & you have experienced any continuing adverse health issues, such as developing breathing problems, etc., you may receive free information about an upcoming class action lawsuit (former residents have already joined). The suits also involve unpaid, unreimbursed loss of tenants' personal property, due to water damage (leaks, flooding, roof collapse), theft, etc. Or if you think that your rights (civil rights or disability rights) may have been violated in any way by housing and/or the city – Then Write Us for Details.

As the saying goes... Those who can't...Teach. -- Those who can't teach...work for town or city government -- Isn't that the truth.

One bad apple spoils the whole barrel.

The City of Olathe claims to have switched Parkview into a RAD, Housing Choice Voucher Program (Section 8) residence, using the disguise of getting much more so-called federal grant money (your own tax dollars) and grants to improve the building. We wonder exactly who voted to change these polices? (We know, we're not stupid.) But the tenants union says that this is a consorted effort in trying to eliminate old time residents along with tenant union members from Olathe public housing. We the tenants union consider it as a hostile act of retaliation. But the city's action is doing this has actually worked in reverse, now the tenants that were borderline about going into & joining the class-action law suit against the city have now joined us. It's backfiring on you & is actually going to blow up right in your dirty little faces in court! Great move idiots! Isn't it funny that the same exact action that YOU took in trying to eliminate us has just made us unite even stronger, THANKS! Hey, whose side are you guys on? Well anyways, thanks for the support. We warned Olathe's mayor & City Council in writing that "...any decision that affects even one of our residents negatively would be considered as harassment & legally taken as a hostile retaliation – and it has been.

We were told to lay-low for a while & watch the rats gather, scheme & plan all to their own doom. To have our eyes & ears fully open, but our mouths shut. Stay low under the radar. To see what they'll (the city) does next – and boy were they right – have they been talking, and wheeling n' dealing all to their own destruction. They're putting their own necks into the nooses the same as we were told they would. They're cutting their own throats with their own knives – how sweet! – Now who's smart & who's dumb, eh? Did you think that just getting rid of Kathy was going to solve your problems? Well, think again.

If you're a resident and have missed any of our great informative issues of the past –

Then visit https://archive.org/details/@olathe ks housing tenants union to read selected editions online.













A Special Thanks goes out to our Many Great & Selfless Volunteers! Most of us have been sick since the fall and our other volunteers have stepped right up to plate to do mostly everything - Again THANKS Everybody!

Wanted

(Housing's Boss) Michael Meadows Olathe Parks & Rec. Director









Be Considerate of Others. They're Having Just As Tough A Time in Life As You Probably Are! Maybe worse.

Having issues that housing won't deal with and that photos can prove? Then photograph them and send us a copy along with briefly describing the problem you're having in writing. Send them to; **TOM & PRISCILLA MORRILL** O.H.T.U. P.O. Box 4152

Olathe, KS. 66063-4152.



Implies they are yours to give. Instead, I must demand that you stop trying to deny me the rights all people deserve.





"Surely Each Man Has As Strong A Motive Now To Preserve Our Liberties As Each Had Then To Establish Them"







Have You Experienced Section 8 Fraud?

*In Seeking to Enter the Program? *Applying to the Program?

*Staying on the Waiting List?

*Waiting List Placement Fraud?

*Waiting for a Voucher?

*or Any Other HUD Fraud?

WHISTILE BLOWING



Want to talk about it?

THE OIG HOTLINE TOLL-FREE 1-800-347-3735 (10:00 AM TO 4:30 PM EST)

OR

HOTLINE@HUDOIG.GOV

OR

HUD OIG HOTLINE (GFI) 451 SEVENTH STREET, SW WASHINGTON, DC 20410

OR

 $(202)\ 708-4829$

In Case of Emergency, Directly Call the Police, Fire or 911 immediately Yourself! <u>DO NOT</u> count on, or rely on only notifying the Resident Manager to handle your Emergency!

Let's play truth or consequences — To the city of Olathe; you are not impervious from the following federal law here. We, the Tenants Union can & has bided our time on everything here — but can you? — You just keep on getting yourselves in deeper-&-deeper. After our book on living in public housing comes out & our article serial begins, after all of the media circus begins, then you'll know & you'll be the ones ducking for cover. As our efforts continue to be widely recognized, many more sponsors, legal & otherwise have partnered & have mentored us. But now most wish to remain anonymous until everything comes out officially, we, the tenants union bow to your wishes, and we continue only because of your gracious help, thank you.

The City of Olathe, in their attempts to avoid civil law suits against themselves, are trying to make the Olathe Housing Authority a private enmity (separate from the city), that's so-called unaffiliated with the city, then ALL of Olathe Housing Authority will share in all of the separate & individual civil law suits against each & every housing authority member when the time comes, the same as the Mayor & city councilpersons will have against them. Sorry, City of Olathe you will still be implicated on all federal charges – past, present & future.

We can legally block ANY negative action that housing, the city, county or state can come up with – Or we can just lay-low until you actually try – then come right back around and get you, whichever. You're now in the bush league, while we're in the National League! We follow all of the federal rules (and are very careful to do so) – You will too, eventually – And you better come along voluntarily, peacefully, quietly & gracefully – otherwise YOU suffer the consequences, and don't say that we haven't warned you ahead of time.

Here's a parable for you, see if you can get the meaning. A dog has one little flea on him. The dog begins to scratch himself, so the owner takes his dog to the vet. The vet tells the owner that the dog will be okay as long as he uses this flea medication on his dog. Well the owner of the dog thinks that the easy-fix medication for his dog is way too expensive, so he doesn't buy it for his dog. Soon, just like the vet warned "If you don't buy it now, then you'll pay 150 times more for it later." So what do you think happens? Now because of the owner being so uncaring & cheap – the flea eggs have all hatched & now there are 10,000 new fleas on his helpless dog & now nothing will help, and the owner slowly watches his dog scratch himself to death. – The owner of the dog is the city. -- Motto, be merciful & caring, and pay the little now, before you have to pay everything you have.

Our past tenants council — What positive change in the past have they ever forced housing to make? — The answer is none, right Diana? In the past, the so-called tenants council has only been used as a power-trip for its members — until they found out that they were being used as housing's own little snitches & stoolies. Everybody can join the tenants union, not only the privileged few that housing picks only to use it to look down on all the other residents.

Parkview's Very Own Tropical Mold Forest – Last August, Thursday, August 15th to be precise – Right in the middle of all of last year's summer heat, we had our rehired east coast lab technicians once again return to test our inside air quality in 3 different Parkview units – To say that the mold spore counts in all 3 units was astronomical would be putting it mildly! (*see past issues for past health problems with our mold issues) Sorry, ran out of room, more about this next issue!

Here's a friendly reminder – If YOU don't stand-up for something...Then YOU'LL fall for anything.

YOU are either for freedom & justice & for what is right – or you're against them – there is <u>NO</u> middle ground – you're either for right or for wrong – it's <u>YOUR</u> choice!











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STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory diseases like COVID-19.

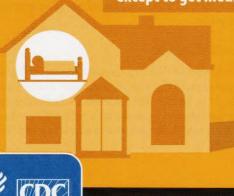


Cover your cough or sneeze with a tissue, then throw the tissue in the trash.



Clean and disinfect frequently touched objects and surfaces.





Wash your hands often with soap and water for at least 20 seconds.



cdc.gov/COVID19

You, the Tenants Respond...

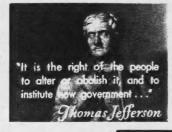
Tenants' Views on Meghan Reynolds...

We asked certain Olathe Housing residents to write a small & short, but descriptive comments about how they personally feel about our new public housing specialist. The following are excerpts from what we have been given so don't shoot the messenger. - Meghan needs education in sensitivity training. - Meghan, keep your dirty poisonous comments & opinions to yourself! - Meghan, you, maintenance & care-takers keep out of our parking spaces, hypocrite! - (Here's one that stuck with practically everyone...) Meghan you're a gulliBULL, you listen to everybody but the residents! - She's much too juvenile! - She's a stuck-up little brat. - She needs to learn humility. - She's a stuck-up little snot! - How old is she anyways? - What have you done for us Meghan? - She's insensitive.

In the 7 months that Meghan has been here - What has she actually done here?? Have the pool tables moved to a quieter environment, which is one of the simplest things on Earth to do, but has she? - No! Is she listening to any of us at all? Everyone is agreeing that she's a gulliBULL as another tenant so aptly put it. What makes Meghan a "Public Housing Specialist" anyways? - A minor in psychology? A masters in business administration? In her opening newsletter intro, Meghan claimed that she enjoys building relationships & making people feel at home. Well, from everybody that we've heard from, how can she build relationships & making people feel at home when she's got her nose up in the air at us?! From everything that we've heard, she's immature and yes, a total gulliBULL. Meghan is a young, inexperienced kid that seems to believe everything & anything that James, Classie or Everett tells her, though she, herself won't personally take the time or the effort to investigate matters for herself. From every instance that we've heard of, Meghan only takes their side, whether it's right or wrong - But doesn't take the tenants side of the story for anything - This is what we call being immature & quite frankly lazy, not investigating anything to get both sides of the story or situation. For the tenants' it's a terrible thing NOT to be believed when "they're" in the right - Meghan you feel too comfortable here now, you & maintenance park in "our" resident parking spaces & you think that we don't care about your lax rules? Hey Meghan reality check, your breaking your own rules, hypocrite!

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proven. We Wish to Give Our Great Thanks to ALL of Our Supporters...







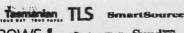


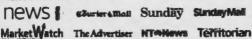
NEW, YORK POST





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FOUNDATION













The President's Call to Service



Clathe Housing Tenants Union and Improvement Association

Parkview Manor 2020 Tenant Survey

It's time once again to have <u>YOUR</u> opinions known! - To make <u>YOUR</u> voice heard. All residents are encouraged to take the survey. We accept only 1 survey per apartment. Please check only one on each question. You may print this survey page out or have one printed out for you.

Print it out, fill it out and then mail it to;

Tom & Priscilla Morrill - OHTU - P.O. Box 4152 - Olathe, KS. 66063-4152.

How would you rate housing specialist <u>Meghan Reynolds</u> performance dealing with your problems?

O Great - O Good - O Ok - O So-So - O Bad - O Terrible - O *#%&@\$!

How would you rate <u>Meghan</u>'s ability to listen to you?

O Great - O Good - O Ok - O Not good at all - O She doesn't listen at all!

How quickly does <u>Meghan</u> deal with yourproblems?

O Quick - O Alright - O Slow - O She makes up an excuse - O She doesn't do anything.

Do you ever get sick of hearing about all of Meghan's & of housing's pipe-dreams of all of the improvements that never come about?

O No - O Maybe they'll happen - O Yes, we're all sick of all the bull*#%&@\$#ing lies.

How would you rate Resident Manager <u>Classie Barnes</u>' performance dealing with your problems?

O Great - O Good - O Ok - O So-So - O Bad - O Terrible - O

How would you rate <u>Classie</u>'s ability to listen to you?

O Great - O Good - O Ok - O Not good at all - O She doesn't listen at all!

How quickly does <u>Classie</u> deal with your problems?

O Quick - O Airight - O Slow - O She makes up an excuse - O She doesn't do anything.

How would you rate Resident Manager <u>Everett Schnegelberger</u>'s performance dealing with your problems?

O Great - O Good - O Ok - O So-So - O Bad - O Terrible - O *#%&@\$!

How would you rate <u>Everett</u>'s ability to listen to you?

O Great - O Good - O Ok - O Not good at all - O He doesn't listen at all!

How quickly does <u>Everett</u> deal with your problems?

O Quick - O Alright - O Slow - O He makes up an excuse - O He doesn't do anything.

How would you rate Maintenance worker <u>James'</u> performance?
O Great - O Good - O Ok - O
Stinks - O Terrible! - Where did you get his training from?

How would you rate <u>James</u>' ability to listen to you?

O Great - O Good - O Ok - O Not good at all - O He doesn't listen at all!

How quickly does <u>James</u> deal with your problems?

O Quick - O Alright - O Slow - O He makes up an excuse - O He doesn't do anything.

How would you judge <u>James'</u> overall maintenance knowledge & ability?

O He's good - O He's ok - O He stinks - O What Ability, I could fix it better myself.

How would you rate Maintenance worker <u>Kenny</u>'s performance?

O Great - O Good - O Ok - O

Stinks - O Terrible!

How would you rate <u>Kenny</u>'s ability to listen to you?

O Great - O Good - O Ok - O Not good at all - O He doesn't listen at all!

How quickly does <u>Kenny</u> deal with your problem?

O Quick - O Alright - O Slow - O He makes up an excuse - O He doesn't do anything.

How would you judge <u>Kenny</u>'s overall maintenance knowledge & ability?

O He's good - O He's ok - O He stinks - O What Ability, I could fix it better myself.

Do you ever think that housing/maintenance tries to talk down-to-you or even tries to blame you for housing's own lack-of-proper maintenance and upkeep?

O Yes - O Occasionally - O No.

Do you ever notice that maintenance replaces necessary parts with inferior sub-standard parts?

O Yes - O Occasionally - O No.

Have you given housing the written authority to enter your apartment whenever they want to, on the socalled premise that they'll only enter only when an emergency occurs?

O Yes - O No [I'm not that stupid].

How often have you personally seen Meghan or any other housing official curb any of our visitor's parking problems, by handing out citations or having illegal vehicles towed?

O Sometimes - O Never.

How long have you lived here at Parkview?

- O Under a Year O 1 to 3 Years -
- O 4 to 6 Years O 7 Years or more.

Do you think that housing solves all of the problems you have here at Parkview Manor?

O Always - O Sometimes - O Occasionally - O Almost Never - O Never (I've Given Up!)

Does your air conditioning slowly fade away to nothing – only to wind-up blowing heat after a while?

O Yes - O Sometimes - O No.

Does the water temperature in your shower go up & down and change from day-to-day?

O Yes - O Sometimes - O No.

Does your shower have enough hot water?

O Yes - O No.

Have you ever felt threatened or pressured to leave Parkview because of any of housing's words or actions?

O Yes - O No.

Have you ever been bumped off of the Section 8 housing waiting list without being notified?

O Yes - O No.

How often are you personally bothered by other tenants...

<u>Smoking</u> - O Never - O Sometimes - O Always.

Noise - O Never - O Sometimes - O Always.

Attitude - O Never - O Sometimes - O Always.

Do you occasionally get upset when any of our automatic doors are out of service & not working?

O Yes - O Sometimes - O It seems like they never get properly fixed.

After we've gotten all new ceiling tiles, how many water-stain marks does your apartment have?

O None - O Some - O a few - O a lot - O Too many. [*in the past, maintenance would only spray paint over the water stains.]

For those using wheelchairs - Do you think that you could escape a fire here at Parkview If both elevators weren't up and operating? How would you get out?

O The Generators would keep the elevators working - O I don't know, wouldn't a fire knock out the generator?

Do you feel that housing forces you to follow <u>"THEIR RULES"</u> – but they neglect and ignore your problems and rights?

O No, Never - O Sometimes - O Yes, Always. ...or do you feel as though you're always being put-off, ignored and lied to?

O Never - O Sometimes - O Yes. ...has everything that you're officially complained about ever gotten dealt with & resolved?

O Never - O Sometimes - O Yes.

Instead of handling your real problems – Do you feel that housing just fluff-you-off without handling the issue(s) at all?

O No - O Occasionally - O Yes - O Yes [it happens every time I have a problem].

Does housing promptly return your calls when you have a problem?

O Yes - O Sometimes - O No.

Do you think that housing only enforces their rule(s) - Only when it suits THEM?

O Yes - O Sometimes - O No.

Do you ever feel threatened by housing after you have complained about something?

O Yes - O Sometimes - O No.

Have you ever gotten the "if you don't like it - You can always leave" attitude from housing?

O Yes - O No.

Do you think that housing upholds all of your rights, under all local, state & federal tenant laws, the Americans with Disabilities Act, civil rights act of 1964, etc., etc.?

O Yes - O Some of them - O No.

Overall, how would you rate housing's management of everything?

O Great - O Good - O Ok - O So-So - O Bad - O Terrible- O *#%&@\$!

If you would like us to add one of your questions to our next tenant survey, then please feel free to write us.

I live in Apartment #____ [*we keep all Apt. # info private & anonymous.]

Return this Tenant Survey to – Tom & Priscilla Morrill – O.H.T.U. – P.O. Box 4152 – Olathe, KS. 66063-4152